

CedarCrestone Successfully Upgrades Boston Water and Sewer Commission to PeopleSoft Financials 8.8

BACKGROUND

The Boston Water and Sewer Commission (BWSC), was created in 1977 to maintain and improve the long-term quality and reliability of water and sewer related services for the City of Boston. The Commission has assumed the responsibility to provide the distribution of potable water, the collection of wastewater, and storm water drainage systems for both commercial and residential customers. The Commission's primary goals are cost control, efficient delivery of service, and environmental protection.

CHALLENGES

In order to stay current and supported in their PeopleSoft investment, BWSC decided to upgrade their current PeopleSoft 7.5 Financials Education and Government Asset Management, General Ledger, Commitment Control, Accounts Payable, and Purchasing modules to the PeopleSoft Financials 8.8 product suite. When it came to choosing an upgrade partner the choice was clear.

SOLUTIONS

Working closely with CedarCrestone's team, BWSC was able to eliminate 40 percent of the existing customizations, and also took the opportunity during the upgrade to clean up data, and review all reports and queries. In addition to the actual upgrade, the project team also applied two maintenance packs, two bundles, an additional collection of application fixes, as well as a PeopleTools Patch to both the HCM and the FIN systems.

The Commission's desire to continue utilizing the OpenVMS operating system for its mission critical database environment created a unique obstacle for the planned upgrade because PeopleSoft dropped support for the OpenVMS platform.

"OpenVMS remains the operating system of choice for the Commission because of its proven performance, reliability, and high availability." reported Ron Sitawich, Chief Information Officer of the Boston Water and Sewer Commission. "Ultimately, PeopleSoft and the Commission worked out an arrangement that allowed the Commission to remain on the OpenVMS platform in a supported status. Although this arrangement created some additional work and required some specialized skills, CedarCrestone quickly



Industry	Public Sector
Modules	Financials Asset Management, General Ledger, Commitment Control, Accounts Payable, and Purchasing
Services	Upgrade
Project	CedarCrestone upgraded PeopleSoft Financials from 7.5 to 8.8 from January 2004–October 2004
Environment	Oracle NT on an OpenVMS platform
Client since	1997

The Boston Water and Sewer Commission took advantage of the opportunity presented to implement new functionality and limit customizations during this major upgrade. CedarCrestone assembled a team of knowledgeable, experienced professionals who led the Commission's project team through the process, both functionally and technically. The combined team's hard work and dedication were contributing factors to a successful project that was completed according to schedule and under budget. Working with CedarCrestone has been a very rewarding experience.

Ron Sitawich
Chief Information Officer
Boston Water and Sewer Commission

and competently formed a team to take on the upgrade challenge. Through careful planning and scheduling of resources, the upgrade was completed on time and within budget, just like the PeopleSoft HCM upgrade, which was also performed by CedarCrestone.”

CedarCrestone: Turning Software into Solutions

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About CedarCrestone

CedarCrestone delivers real client success by providing consulting, technology, and managed services for the deployment, management, and optimization of Oracle applications and technology applications.