

## Rose State College Efficiently Upgrades ERP Systems using CedarCrestone's Upgrade Lab and Onsite Support

### BACKGROUND

Rose State College (RSC), located in Midwest City, Oklahoma, is a public, open admissions, associate degree-granting institution. RSC offered its first classes on September 21, 1970. In December 1973, the College became a member of The Oklahoma State System of Higher Education. The College has grown from an initial enrollment of 1,700 in 1970 to a fall enrollment of approximately 8,200 students. RSC provides lifelong learning through programs and services for a diverse community. The vision of the College is to be recognized as one of the nation's premier two-year colleges, distinguished by: superior student retention and success rates; a growing multi-cultural and multi-generational student body; development and efficient use of fiscal resources; and exceptional quality and diversity of programs and personnel.

### CHALLENGES

RSC had been operating PeopleSoft Financials 8.0 and Student Administration/HCM 8.0 on Microsoft SQL Server. The applications had a moderate number of modifications, the majority of which were designed and developed by previous consultants. Because RSC's technical staff was dedicated to maintaining the existing PeopleSoft applications, it lacked the technical resources necessary for a major upgrade. To address these challenges and minimize the impact on staff, RSC wanted to complete the upgrade to version 8.9 of PeopleSoft Financials, HCM, and Campus Solutions in parallel and as quickly as possible. Another challenge the College faced was that existing modifications had to be redesigned and developed to be compatible with v8.9. RSC also needed to complete the project as cost effectively as possible to stay within the allotted budget.

### SOLUTION

RSC selected CedarCrestone to provide onsite functional and technical consulting and lab upgrade services to upgrade PeopleSoft Financials 8.4, HCM 8.0, and Campus Solutions 8.0 to PeopleSoft 8.9. CedarCrestone tailored the scope of its onsite services to stay within RSC's budget by augmenting RSC functional and technical staff when and where necessary. CedarCrestone provided a full-time project manager to manage the project, expedite the decision making process, facilitate knowledge transfer, and resolve issues as they arose. CedarCrestone's functional consultants facilitated onsite fit/gap sessions for six weeks, using an approach similar to a re-implementation so that RSC's staff



<b>Industry</b>	Higher Education
<b>Services</b>	<b>Lab Upgrade:</b> <ul style="list-style-type: none"> <li>• Project Mgmt</li> <li>• Functional Consulting</li> <li>• Technical Consulting</li> </ul>
<b>Application &amp; Modules Implemented &amp; Upgraded</b>	<b>ORACLE/PEOPLESOFT Campus Solutions 8.0 to 8.9</b> <ul style="list-style-type: none"> <li>• Academic Advisement</li> <li>• Admissions and Recruiting</li> <li>• Campus Community</li> <li>• Campus Self Service</li> <li>• Financial Aid</li> <li>• Gradebook</li> <li>• Student Financials</li> <li>• Student Records</li> </ul> <b>Financials 8.4 to 8.9</b> <ul style="list-style-type: none"> <li>• General Ledger</li> <li>• Purchasing</li> <li>• Payables</li> <li>• Asset Management</li> </ul> <b>HCM 8.0 to 8.9</b> <ul style="list-style-type: none"> <li>• Human Resources</li> <li>• Payroll</li> <li>• Base Benefits</li> </ul>
<b>Client since</b>	2007

*Rose State was very happy to work with CedarCrestone on the project. We appreciate the friendly and professional consultants and the timely response to our concerns throughout the project.*

**John Primo**  
CIO



could acquire the necessary knowledge to set up and use 8.9. We further emphasized knowledge transfer by developing thorough documentation of the configuration and redesigned modifications, and involving RSC staff in testing. By using the CedarCrestone Upgrade Lab to perform the entire technical upgrade, including redesign or elimination of modifications because of new functionality in v8.9, RSC was able to meet its targeted go-live date. Particularly notable is that College staff dedicated to the project and CedarCrestone consultants worked weekends and holidays to lessen the impact of the upgrade on RSC students, faculty, and administrative staff.

## **RESULTS/BENEFITS**

CedarCrestone consultants reduced the total number of modifications and redesigned some of the remaining modifications to operate more efficiently in the v8.9 environment. By utilizing the CedarCrestone Upgrade Lab, RSC achieved an “on time and within budget” upgrade of their entire PeopleSoft suite within a seven-month period. Its project leaders confirm that they could not have achieved this goal without CedarCrestone’s assistance and lab capability. The consultants’ knowledge transfer to RSC staff was key to the success of the project and to the ongoing support of its PeopleSoft environment.

## **CedarCrestone: Turning Software into Solutions**

Analyze • Strategize • Design • Implement • Deploy • Upgrade • Manage • Optimize • Host

[contact@CedarCrestone.com](mailto:contact@CedarCrestone.com)  
866.827.3786

### **About CedarCrestone**

CedarCrestone delivers real client success by providing consulting, technology, and managed services for the deployment, management, and optimization of Oracle applications and technology.