



What is Block-of-Dollars Application Management Services Offering?

Block-of-Dollars (BOD) is a Sierra-Cedar service offering that provides PeopleSoft Application Management Services (AMS) for as little as \$5,000 per month. This service gives you the ability to leverage a pool of nearly 300 experienced resources located in multiple geographies to address your specific needs and requirements.

*Note: various monthly dollar levels are available based on requirements.**

Services Provided Using the AMS BOD

Application (PUM) & PeopleTools Maintenance

- PUM, PRP, POC application updates keep your PeopleSoft environment patched & up-to-date
- Implementation of new PI features & enhancements, customization analysis & integration
- Perform PeopleTools version upgrades & apply PeopleTools patches to keep you current with Oracle Critical Security Patch Updates

Application Administration

- Experienced PeopleSoft Administrators & DBAs service your entire PeopleSoft stack: browser, web server, application server, & database server tiers
- Services include Performance Tuning, 3rd Party Integration, Database Upgrades/Patching, Environment Builds, Production Support Activities

Technical Development

- Application development provided by an experienced pool with varied skillsets across HCM, Finance, Campus Solutions, and Portal (Interaction Hub)
- Sample development activities may include Customizations, Reports/Interfaces, projects/change requests, enhancements, etc.

** i) minimum 1-year contract; ii) monthly roll-over of dollars within a quarter; iii) hourly rates will be provided at the various BOD commitment levels for the following types of resources: Remote Offshore, Remote Onshore, Onsite consulting.*

Advantages of Packaged BOD

- **A “Good Fit”** – specialized skillsets for specific client-requested tasks
- **Appropriate Utilization** – effective and efficient utilization of shared-pool resources
- **Flexible** – significant flexibility of tiered blocks of dollars with monthly rollover within a quarter
- **Value** – “right shore” efforts to provide value; choose onshore (US), offshore (India), or onsite

Why Sierra-Cedar?

- Stable, long-term provider (over 25 years in business)
- Highly skilled Onshore and Offshore resources to support your applications
- Access to expansive knowledgebase of resources in all applications and versions of PeopleSoft
- Easy to do business with by providing flexible support agreements and a cost-effective entry point

Contact us for more information on how we can help with your PeopleSoft support needs.

www.Sierra-Cedar.com • 866.827.3786 • Contact@Sierra-Cedar.com

Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.